

LYTTELTON HARBOUR GIFT VOUCHER INITIATIVE

TERMS AND CONDITIONS for PARTICIPATING BUSINESSES

Information on who we are and this agreement

These terms and conditions apply to Lyttelton Harbour Gift Vouchers.

This is an agreement between “you/your” (the Participating Business) and “we/us” (Lyttelton Harbour Information Centre) governing the redemption of the Gift Voucher.

Gift Vouchers

Gift vouchers are distributed and issued by the **Lyttelton Harbour Information Centre**.

A Gift Voucher is a prepaid credit note which may be used to pay for goods and services at any participating business in the Lyttelton Harbour.

We will list your business name on a website (*link to be advised*) and will give you signs to display at your premises confirming your participation.

The voucher is not able to be used for mail order, telephone order, or Internet transactions, nor is it able to be exchanged for cash.

The voucher is valid for a period of 6 months from the date of purchase.

The Lyttelton Harbour Gift Voucher campaign is valid initially for twelve months.

Identification required for redemption of gift vouchers

You are entitled to request identity verification at the time you are presented with a Gift Voucher. You have the right to not accept any voucher that has been forged, damaged, defaced or otherwise tampered with.

A UV Spot is printed on the vouchers to ensure security of the voucher.

Please ensure you check the paper and UV Spot before redeeming the voucher. We will ensure you are familiar with the voucher characteristics.

How to use the gift voucher

The Gift Voucher may be used in full or part payment for purchases. In the case of part payment, the person using the Gift Voucher will be required to pay any outstanding amount of the purchase to you by an alternative means, for example, cash, debit or credit card.

The Gift Voucher can only be redeemed in a single transaction at any one of the participating businesses.

A maximum of \$5.00 change can be given when paying for purchases using Gift Vouchers.

Lost, stolen or damaged gift vouchers

Neither you, nor us have responsibility for lost or stolen gift vouchers and such vouchers will not be refunded.

Purchases from retailers and transaction disputes

We are not responsible for the safety, legality, quality or any other aspect of the goods and services purchased from your business with the Gift Voucher. Normal consumer protection applies as between you and the customer using the Gift Voucher.

Payment for voucher

When a voucher is redeemed at your business, please keep the voucher and attach it together with a pro-forma invoice (*to be supplied*) made out to Lyttelton Harbour Information Centre, 20 Oxford St, Lyttelton 8082. Deliver the invoice and voucher(s) to us for payment either in person or by post. Payment will be made once a month each month to a nominated bank account.

A small handling fee of 2.5% will apply for each voucher reconciliation.

Liability

No participating business or owner or employee, Lyttelton Harbour Information Centre or their employees, nor any other person or party associated with this promotion:

- shall be liable for any loss or damage whatsoever incurred (including but not limited to indirect or consequential loss and including loss caused by negligence) or personal injury suffered or sustained in connection with use of any Gift Voucher except for any liability which cannot be excluded by law; and
- are responsible for errors resulting from computer hardware, software or telecommunications errors or failure, nor for fraud.

Promotion

We agree to promote and advertise this Gift Voucher initiative inclusive of naming participating businesses. Regular updates will be made on the website (*link to be advised shortly*).

Participation

To participate, you need to accept these terms and conditions and submit a completed registration form.

Signed:

Participating Business Name

Lyttelton Harbour Voucher Initiative representative

Full Name (person)

Full Name (person)

Signature

Signature

Date: _____
